

## Guarantee for LED fixtures, modules and drivers

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All LED fixtures, modules and drivers by DLU are covered by a guarantee as it follows:

SERIES	WARRANTY
SMARTUBE	3 years
RECESSED DOWNLIGHTER GU10/MR16 TILTING	2 years
RECESSED DOWNLIGHTER GU10/MR16 IP44	2 years
RECESSED DOWNLIGHTER PRO	3 years
RECESSED DOWNLIGHTER EXTRAFLAT	2 years
WALL-MOUNTED EXTRAFLAT	2 years
WALL-MOUNTED IP44 CEILING LIGHT	3 years
PANEL 60x60 GLARE CONTROL	3 years
PANEL 60x60 MAX VISUAL COMFORT	3 years
PANEL 30x120	3 years
WIRELESS DIMMABLE LED DRIVERS FOR PANELS	3 years
PROJECTOR RECTANGULAR IP65	3 years
PROJECTOR IP65 SYMMETRIC LP OEM	2 years
PROJECTOR IP65 TILTING WITH ARM	3 years
STRIP/TIRA FOR EUROPEAN MAINS VOLTAGE	2 years
DIMMER FOR LED STRIPS/TIRA FOR MAINS VOLTAGE	3 years
FIXTURE IP65 INTEGRATED LEDS	3 years
FIXTURE IP65 INTEGRATED LEDS EVO	3 years
FIXTURE IP65 FOR LED TUBED T8 FOR RETROFIT	5 years
HIGHBAY IP65	5 years
HIGHBAY IP66 EVO	5 years
PROJECTOR SYMMETRIC IP65	5 years
PROJECTOR ASYMMETRIC IP65	5 years

DLU take every effort to ensure that all their Products are of high quality.

As guarantee is intended the free of charge substitution of any piece which will fail because of defects induced by the manufacturing process within the above named period since the installation date. In absence of the official communication of the installation date, the warranty period starts since 30 days after the delivery of the Product from DLU to the Customer. The communication of the supposed defect must be done within 2 months since its occurrence.

Any single batch of Product is identified by a Batch Production Code on board, including week/year of manufacturing. The warranty will be applied after a technical analysis by DLU on the claimed failed pieces collected from the plant, in order to verify that their failure had not been induced by any damage or loss arising from incorrect installation, bad operation or maintenance of the product, damage through modification, incorrect handling, service by unqualified or unauthorized personnel or lack of regular maintenance and cleaning. DLU reserves the right to make decisions regarding the validity of guarantee claims. This requires the return of claimed failed samples for analysis of defects. The cost of the shipment of the claimed failed pieces will be in charge of DLU but it will be charged back if the technical analysis will find the warranty must not be applied. The guarantee is only within the European Union.

For every LED fixture/module/driver that demonstrably fails because of a material or manufacturing defect within the relevant guarantee period, DLU will provide a free-of-charge replacement or issue a credit note.

An annual operating time of no more than 4,000 operating hours (max 11 hours a day) is assumed for all LED fixtures/modules/drivers.

**All products must be installed by a licensed electrician.**

**DLU BU INTERNATIONAL SARL**

